

SINYATSELO 1

KUFAKA SICELo SEKUBUYEKETWA

Ummangali angafaka sicelo sokubuyeketa imiphumela yesicelo (lesibitwa ngekutsi sincumo) asebentisa letiteshi letilandzelako:

- Sikhungo Setincingo:
 - a. Ngaphakatsi eNingizimu Afrika 080 1000 240
 - b. Ngaphandle kweNingizimu Afrika 00 27 10 500 6186
- Noma nguliphi lihho visi Lokufaka sicelo
- Tfumela i-imeyili ku disputes@tshiamisotrust.com

LOKUBALULEKILE:

Claimants should submit a request to review the determination 30 days from when the Trust issued it.

An individual can only make one request to review these results.

SINYATSELO 3

KUBUYEKETA SICELo

Siphatsimandla Sekubuyeketa lesisebentako sitawubuyeketa sicelo ngekwesicelo lesifakiwe bese senta umphumela.

Siphathimandla Sekubuyeketa sitokwaxhiwa ngabochwepheshe labatimele labangakate babambe lichaza ekuncumeni umphumela wesicelo sokucala.

LOKUBALULEKILE:

I-Trust isemkhankasweni wekusungula Sigungu Sekubuyeketa lesitawucala imisebenti madvute.

Tonkhe ticelo letisemtsetfweni tekubuyeketa letifakwe ngaphambi kwekucala kweSigungu Sekubuyeketa titawubukwa uma sesibitiwe.

SINYATSELO 2

KUHLOLA SICELo SEKUBUYEKETWA

I-Trust itawuhlola sicelo sekubuyeketa bese yabela ngaloku lokulandzelako:

- Sigungu Sekuyeketa KweTemphilo (sifaka sibuyeketo lesicondzene nalokutfolwe kutekwelashwa) nome
- Siphatsimandla Lesibuyeketa Titifiketi (sisebenta Etatisweni Tokungafaneleki letikhishwe Tikhulu Teticelo kanye Netatiso Tokungafaneleki nome Titifiketi letikhishwe liKomidi Lokucinisekisa Titifiketi).

LOKUBALULEKILE:

Lapho kudzingeka khona lwati lolwengetiwe, i-Trust itawuchumana nemmangali.

SINYATSELO 4

KUCHUMANA NGEMPHUMELA WEKUBUYEKETA

Uma kubuyeketa sekucedziwe, ummangali utawutfole i-SMS, lematisa ngemphumela wesibuyeketo. I-SMS itawuba nelinki yesatiso, lengaphrintwa kunome nguliphi lihho visi le-TEBA.

Imiphumela lengaba khona yekubuyeketa ngulena:

- Sincumo sangempela sicinisekisiwe
- Sincumo sangempela sintjintje ngalokuphelele nome ngencenye

Uma umphumela wesibuyeketo ungahle uholele ekuntjintjeni kwesincumo sangempela, ummangali utawatiswa nge-SMS. I-I-SMS itawuba nelinki yesatiso semphumela, lesingaphrintwa kunome nguliphi lihho visi le-TEBA. Iminingwane yetinyatselo letilandzelako nayo itonikekwa kulesatiso lesi.

LOKUBALULEKILE:

Ummangali utawutfole satiso lesinemphumela wesibuyeketo.

Sincumo seSigungu Lesibuyeketako sekugcina futsi angeke siphikiswe.