

## SINYATSELO 1

### **KUFAKA SICELo SEKUBUYEKETWA**

Ummangali angafaka sicelo sokubuyeketa imiphumela yesicelo (lesibitwa ngekutsi sincumo) asebentisa letiteshi letilandzelako:

- Sikhungo Setincingo:
  - a. Ngaphakatsi eNingizimu Afrika 080 1000 240
  - b. Ngaphandle kweNingizimu Afrika 00 27 10 500 6186
- Noma nguliphi lihho visi Lokufaka sicelo
- Tfumela i-imeyili ku [disputes@tshiamisotruster.com](mailto:disputes@tshiamisotruster.com)

#### **LOKUBALULEKILE:**

Claimants should submit a request to review the determination 30 days from when the Trust issued it.

An individual can only make one request to review these results.

## SINYATSELO 3

### **KUBUYEKETA SICELo**

Siphatsimandla Sekubuyeketa lesisebentako sitawubuyeketa sicelo ngekwesicelo lesifakiwe bese senta umphumela.

Siphathimandla Sekubuyeketa sitokwaxhiwa ngabochwepheshe labatimele labangakate babambe lichaza ekuncumeni umphumela wesicelo sokucala.

#### **LOKUBALULEKILE:**

I-Trust isemkhankasweni wekusungula Sigungu Sekubuyeketa lesitawucala imisebenti madvute.

Tonkhe ticelo letisemtsetfweni tekubuyeketa letifakwe ngaphambi kwekucala kweSigungu Sekubuyeketa titawubukwa uma sesibitiwe.

## SINYATSELO 2

### **KUHLOLA SICELo SEKUBUYEKETWA**

I-Trust itawuhlola sicelo sekubuyeketwa bese yabela ngaloku lokulandzelako:

- Sigungu Sekuyeketwa KweTemphilo (sifaka sibuyeketo lesicondzene nalokutfolwe kutekwelashwa) nome
- Siphatsimandla Lesibuyeketa Titifiketi (sisebenta Etatisweni Tokungafaneleki letikhishwe Tikhulu Teticelo kanye Netatiso Tokungafaneleki nome Titifiketi letikhishwe liKomidi Lokucinisekisa Titifiketi).

#### **LOKUBALULEKILE:**

Lapho kudzingeka khona lwati lolwengetiwe, i-Trust itawuchumana nemmangali.

## SINYATSELO 4

### **KUCHUMANA NGEMPHUMELA WEKUBUYEKETA**

Uma kubuyeketa sekucedziwe, ummangali utawutfole i-SMS, lematisa ngemphumela wesibuyeketo. I-SMS itawuba nelinki yesatiso, lengaphrintwa kunome nguliphi lihho visi le-TEBA.

Imiphumela lengaba khona yekubuyeketwa ngulena:

- Sincumo sangempela sicinisekisiwe
- Sincumo sangempela sintjintje ngalokuphelele nome ngencenye

Uma umphumela wesibuyeketo ungahle uholele ekuntjintjeni kwesincumo sangempela, ummangali utawatiswa nge-SMS. I-I-SMS itawuba nelinki yesatiso semphumela, lesingaphrintwa kunome nguliphi lihho visi le-TEBA. Iminingwane yetinyatselo letilandzelako nayo itonikekwa kulesatiso lesi.

#### **LOKUBALULEKILE:**

Ummangali utawutfole satiso lesinemphumela wesibuyeketo.

Sincumo seSigungu Lesibuyeketako sekugcina futsi angeke siphikiswe.